GOVERNMENT OF INDIA
PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA

UNSTARRED QUESTION NO:3203
ANSWERED ON:21.03.2007
CVC DEADLINES FOR DELIVERY SERVICES
Nedurumalli Janardhana Reddy Shri ;Reddy Shri Magunta Sreenivasulu

Will the Minister of PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

(a) whether the Central Vigilance Commission has planned to make it mandatory for Public Service Departments to stipulate a deadline for delivery of services;

(b) if so, the details thereof and the manner in which it will be implemented; and

(c) the action proposed to be taken against the defaulting officers who fail to adhere to the stipulated time schedules?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF THE STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS (SHRI SURESH PACHOURI)

(a) to (c): The Central Vigilance Commission has issued guidelines to all Government Departments/Organizations/Agencies for improving vigilance administration by leveraging technology. These guidelines, however, do not make it mandatory for public service departments to stipulate a deadline for delivery of services. The Commission`s guidelines are aimed at ensuring that government organizations, which have interface with the general public provide complete information on their websites regarding the laws, rules and procedures governing the issue of licenses, permissions, clearances etc.The Commissions has further advised the Heads of Departments to adopt a proactive approach to ensure regular updating of the information on their websites.